

TERMS AND CONDITIONS

BOOKING CONDITIONS

After booking, you will immediately receive an invoice payment of the minimum deposit of 20% of the total trip price to secure your booking. This amount must be paid right away after receipt of the invoice. The total trip price must be received by us no later than 60 days before departure. If the balance is not paid by the due date, we treat your booking as canceled and cancellation charges apply.

The client needs to take adequate valid travel insurance at their own cost to book the tour and ensure they have read and understood the full terms and conditions of your travel insurance policy to ensure that you are covered for all activities you intend to undertake during the trip. (mandatory) Bike Tour Granada will not provide any assistance in obtaining any insurance.

The client acknowledges and agrees that his/her signature on this agreement means that he/she has read and understands all of the terms and conditions of the Cycle Journey Granada.

CANCEL POLICY

The client has the right to cancel the tour in writing and signed. Once we receive your notice, the cancellation will take effect. How to Cancel Your Tours:

- Write an e-mail to mike@biketourgranada.com
- After you have canceled your tour, your deposit will be returned to the same account that you have made the payment. The returned amount depends on the cancellation charges. Bank charges will be deducted.

Please note that the following charges will apply to cancellation:

- If cancellation takes place more than 60 days prior to departure, your full deposit will be returned.
- If canceled up to 60 days before departure, 10% of the total trip price.
- If canceled from 60 to 45 days before departure, 20% of the total trip price.
- If canceled from 45 to 28 days before departure, 50% of the total trip price.
- If canceled from 28 to 14 days before departure, 75% of the total trip price.
- If canceled less than 14 days before departure, 100% of the total trip price.

You will be entitled to a full refund of the total trip price if we are not able to guarantee your trip by not having a minimum group size. If a cancellation has to be made, we will inform you immediately and notify you of cancellation not less than 60 days before the start of your trip.

You will be entitled to a full refund of the total trip price because of extraordinary circumstances meaning warfare, significant risks to human health, or a natural disaster such as weather conditions, which make it impossible to travel safely.

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Conditions Of Travel.

Participation in THE COMPANY cycling tour activities should only be considered if you are properly trained and in proper physical and medical condition to undertake the tour activities. You are responsible for determining whether you are able to meet the physical demands of the tour and your health and well-being throughout the tour remain your responsibility. If you have any doubts as to your health and fitness to participate, you should consult the company or/and a medical doctor before booking.

You acknowledge that the cycling tours are adventurous, that cycling is a strenuous activity, and that there are inherent dangers, risks, and certain elements of unpredictability associated with participating in the tour. You acknowledge and accept that cycling is a physically demanding sport carrying with it considerable risk of injury and potential danger of accident or collision which may result in injury. You assume responsibility and liability for all associated risks of the tour.

I.- that he/she has been duly informed by the company Bike Tour Granada in their compressible language of the specifications of the activity "Cycle Journey Granada" in which he/she's going to participate and about the physical conditions needed for such participation.

II.- that he/she knows, understands, and accepts the rules stated for this activity and that he/she submits him/herself to the authority of the direction and/or discipline of the organization.

III.- that he/she has been clearly and sufficiently informed about the risks of such activity and about the qualifications of the guided and about the safety measures to be taken by the organization during the activity.

IV.- that he/she doesn't suffer any illness, disability, or medical restriction for the practice of this activity.

V.- The client acknowledges that he/she is in good physical and mental conditions suitable for such activity, not having any physical or mental illness that prevents or undermines the realization of such activity.

VI.- that he/she assumes voluntarily the risks of the sport and/or adventure's activity and, therefore, relieves the organization of any damage or prejudice that he/she may suffer during the activity. Such exemption does not include the damages or prejudices caused by the negligence of the organization.

VII.- that you are responsible for compliance with all laws of the country or countries in which the tour operates, including all traffic regulations and drug regulations. It is your responsibility to ensure you are aware of these laws and regulations.

The non-fulfillment of any of these mentioned conditions below shall cause the immediate expulsion of the activity.

I.- at all times the participant shall strictly follow the instructions and itinerary established by the guide/s.

II.- at all times the participant must cycle with both hands always resting on the handlebar and is warned of its danger.

III.-it is compulsory to wear a helmet always when the activity takes place.

IV.-to ensure safety and protection THE COMPANY requires a European standard helmet to be worn at all times while riding the Bicycle Tour.

V.-It is forbidden to overtake the guides and carry out actions with the bicycle that endanger their safety.

VI.-the client understands and accepts the rule of not doing the activity under the influence of alcohol and/or drugs. Participation under the influence of alcohol and/or drugs is completely forbidden. The intake of such substances before or during the activity is explicitly forbidden. In this case, the organization shall not be responsible for damages resulting from this action, also declining any legal liability arising therefrom.

Insurance and booking conditions.

I.-the client needs to take adequate valid travel insurance at their own cost to book the tour and ensure they have read and understood the full terms and conditions of your travel insurance policy to ensure that you are covered for all activities you intend to undertake during the trip.

II.-the client has to deal directly with the insurance company in case of settlement of any claim.

III.- The full payment must be received in accordance with procedures laid down under Payment Terms. If not paid in time, the company reserves the right to cancel the booking with consequent loss of deposit and apply the scale of cancellation charges as mentioned in the cancellation policy.

IV.- minimum number of participants; all offered tours will take place at a minimum number of participants, if this number is not reached, the company may cancel the trip until 60 days before its starting date and he/she will be entitled to a full refund of the total trip price.

Others.

I.-the company shall not be responsible and /or liable for any damages caused to the client due to reasons beyond the control of the company.

II.-the company shall not be responsible and/or liable for the loss of baggage or personal belongings caused to the client due to reasons beyond the control of the company.

III.-in the case where a client along with his family is compelled to discontinue the cycle tour due to any reason whatsoever including illness, death, or loss of any travel documents. No claim shall be entertained for a refund of unutilized services. Even if a client is unable to reach the place of commencement due to any reason whatsoever including loss of baggage or loss of travel documents, his booking shall be treated as cancellation and 100% cancellation charges will be charged.

IV.-the company shall, in no circumstances whatsoever be liable to the client or any person traveling with him/her for any death, personal injury, sickness, accident, loss, delay, discomfort, increased expenses, consequential loss and/or damage, or any kind of theft, howsoever caused

V.-the company reserves the right to withdraw participation of any client whose behavior is deemed likely to affect the smooth operation of the tour or adversely affected the enjoyment or safety of other participants and shall be under no liability to any such person.

VI.- personal data the company holds will be deleted after any tour unless he/she wants to receive information about other or new activities, the company will save their phone number and e-mail address, and the other personal data provided will be deleted.

Declaration by the client.

I have read and accepted the above-mentioned terms & conditions on behalf of the person whose name appears in pre-booking form. I have read the website / Tour Itinerary and I accept the same.

Through the signature of this document, the participant accepts and knows the conditions, necessary for the activity of a bicycle.

In -----, this of, of

name of the Client:

with residence in:

with address:

with Id./Passport:

Date:

Signature: